Ravensden collection 2018

A world of animal companions

Ravensden

How to order

1 ONLINE
www.ravensdenonline.com
Please contact us if you do not know your username and password

2 EMAIL
office@ravensden.co.uk

3 TELEPHONE
01933 356221
International Customers please call +44 1933 356221

4 FAX
01933 410108
International Customers please fax +44 1933 410108

5 BY POST
Ravensden Plc
Ravensden Farm, Bedford Road
Rushden, Northamptonshire
NN10 0SQ

When placing an order using any of the above methods, please ensure we have your contact name, telephone number, order number (if necessary) and account number (if applicable). For new International Customers we also require your VAT / TVA number. We accept Mastercard, Visa, Delta and Solo. Cheques should be made payable to: **Ravensden Plc.**

Our 'Terms and Conditions of Sale' can be found at the back of this catalogue.

Contacts

If you need assistance your contacts are:

Richard Papé
Sales Director

Michael Papé
Director

Barry Papé
Managing Director

Susan Papé
Director

Catherine Baker
Sales

Danni McIntyre
Customer Services

Jade Wells
Customer Services

Daniela Dal Molin
Accounts

Delivery service

- Most goods are available from stock. Order processing, despatch and delivery are fast and efficient.
- Our standard delivery service for UK mainland is next day (please note that next day delivery is not guaranteed to certain remote areas)
- Free delivery within the UK mainland on orders exceeding £300. A charge of £9.00 will be added to orders below this amount.
- European delivery is 3 to 5 days depending on location.
- Free delivery within Europe on orders exceeding €500. A charge of €20.00 will be added to orders below this amount.

Members of:

EAZA Corporate Member
Proud Member of GA The Giftware Association
BALPPA 75
EQUITOY
bpma British Promotional Merchandise Association Accredited Member

About us

Ravensden

We are specialist suppliers of animal themed toys and gifts for the Zoo, Aquarium, leisure and promotional markets. We're a family owned and operated company founded in 1975.

Our aim is to supply quality products and to continually develop and introduce new lines. This enhances the retail offering of attractions, facilitating the maximisation of resource streams in support of strategic aims.

We are members of several industry specific trade organisations and have representation at council level on two, which ensures that we are well aware of industry issues. The quality of our products and levels of service we believe are second to none.

Environmental

We believe that businesses are responsible for achieving good environmental practice and operating in a sustainable manner.

We are committed to reducing our environmental impact and continually improving our environmental performance as an integral and fundamental part of our business strategy and operating methods.

It is our priority to encourage our customers, suppliers and all business associates to do the same. Not only is this sound commercial sense for all; it is also a matter of delivering our duty of care towards future generations. We are proud to announce that we have achieved certification to ISO-14001 demonstrating that we have put in place an effective environmental management system.

Ethical

We are committed to ethical trading both with our own suppliers and customers and have taken great care in building long term relationships. We have been developing and purchasing products from many suppliers for over thirty years. We have an annual accreditation process for all of our approved suppliers and will only purchase from those which fulfill the necessary criteria. In addition all suppliers are visited on a regular basis.

Toy Safety

It is our policy to supply safe products complying fully with relevant UK and EU safety legislation. We have an externally audited toy safety and quality control system and hold the TOYCRED accreditation.

In addition to our in house expertise we retain the services of an expert in the field of consumer product compliance, who is a leading authority on product safety and sits on a number of international toy safety committees. We maintain a product safety database containing product, safety and importing details for all items in our range and are able to advise and provide all of the necessary information to ensure that our customers comply with their obligations.

Bespoke Design

We have a great deal of experience and expertise in bespoke product design. Products can be created based on customisation of existing designs or a complete development of a product / character.

Many of our standard products can be branded for your attraction. Options include embroidery on soft toys, dressing of soft toys with personalised t-shirts, bespoke swing tags promoting your brand or message or pad printing onto a number of our stock items.

PERSONALISED with YOUR logo....

We can add a personalised scarf, t-shirt or hangtag with your branding to many of our soft toys. Please contact us for further information.

PERSONALISED with YOUR logo....

We can brand our aqua and drinkware ranges with your logo. Please contact us for further information.

PERSONALISED with YOUR logo....

We can brand a selection of our stationery range with your logo. Please contact us for further information.

PERSONALISED
with YOUR logo....

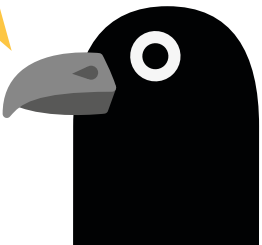
We can add a personalised scarf, t-shirt or hangtag with your branding to many of our soft toys. Please contact us for further information.

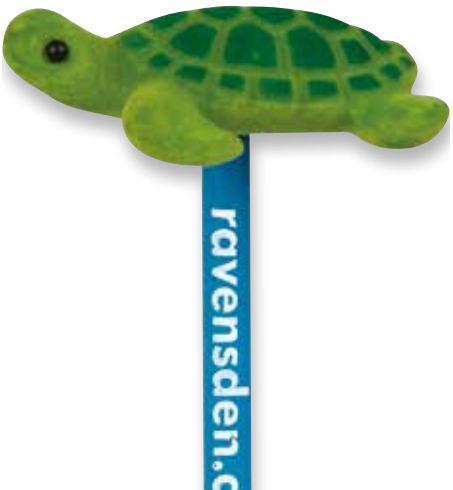
PERSONALISED
with YOUR logo....

We can brand our aqua and drinkware ranges with your logo. Please contact us for further information.

PERSONALISED with YOUR logo....

We can brand a selection of our stationery range with your logo. Please contact us for further information.





PERSONALISED with YOUR logo....

We can brand a selection of items with your logo. Please contact us for further information.

PERSONALISED with YOUR logo....

We can brand a selection of items with your logo. Please contact us for further information.

Ravensden

Ravensden collection 2018

Ravensden Farm
Bedford Road
Rushden
Northamptonshire
NN10 0SQ England

Telephone +44(0)1933 356221
Fax +44(0)1933 410108
Email office@ravensden.co.uk
www.ravensdenonline.com
www.ravensden.co.uk

ISO 14001 Registered Environmental Management

UKAS MANAGEMENT SYSTEMS 015

We are proud to announce that we have achieved certification to ISO-14001 demonstrating that we have put in place and effective environmental management system.

FSC www.fsc.org MIX Paper from responsible sources FSC® C114200

This catalogue is printed on FSC® material that is sustainably sourced. Whilst every effort has been made to ensure that all information is correct at time of print, due to limitations of the printing process we cannot guarantee that colours of products in this catalogue are 100% accurate.